### 1 Do the quiz.

- 1 When was the company Netflix started?
  - **a** 1987

**b** 1997

c 2007

- **2** Where was it started?
  - **a** Canada
- **b** United Kingdom
- **c** United States

- **3** Who started the company?
  - a Jeff Bezos
- **b** Mark Zuckerberg
- c Reed Hastings

- **4** What kind of company is it?
  - **a** Entertainment
- **b** Online shop
- **c** Software
- **5** Which of these things could you do with Netflix?
  - a blog

**b** post

**c** stream

- **6** What does Netflix not have?
  - **a** awards

**b** rules

c subscribers

### 1b Put this information in the correct column.

has completely changed the way we watch TV and films
explains the secret to his company's success in a book wrote *The Culture Map*teaches at INSEAD, one of the best business schools in the world
started the global entertainment company Netflix looked at the culture of Netflix
worked as an unpaid teacher for the Peace Corps in Southern Africa

Reed Hastings	Reed Hasting and Erin Meyer	Erin Meyer

1 Only say about someone what you will say to their face.	
2 Managers must not take lots of vacations.	
<b>3</b> Freer people feel more responsible.	
<b>4</b> Spend company money like your own.	
5 Bonuses are good for flexibility.	
6 When recruiters call ask, "How much?"	
<b>7</b> Do not try to please the manager. Try to do what is best for the	company.
8 We are a family, not a team.	

test circles feedback decisions performers controls density organization context top

#### **FIRST**

#### **SECOND**

Pay <sup>5</sup> ...... of the market to get stronger talent density.

Be more open about the

6 ..... so that employees are more open.

Take away controls and allow employees to make <sup>7</sup> ..........

#### **THIRD**

Introduce the Keeper

8 ......for
greater talent density.
Be even more open by
creating 9 .....
of feedback.

Take away most controls by
managing with

The Keeper Test  4 A written 360 review  5 Live 360s	 		 Circle of feedb	•••
The Keeper Test			 	•••

Work in pairs. Imagine that you are going to start a new company. Think about what kind of company it is going to be and write a list of rules for it. Think about things like: vacations, pay, where people can work, what they are responsible for, and how you hire and fire employees.

5b Present your ideas to another pair.

5c Give feedback about the ideas you have heard. Remember that it should be open but not upset them, as well as helpful and achievable

6 Do some research into the service that Netflix offers and write a review of it. Think about things like: how much it costs, the different types of films and TV shows you can choose from, the quality of these shows, and how easy it is to stream them onto different devices.

☆☆☆☆ Cost ☆☆☆☆ Variety	合合合合合 Quality of shows 合合合合合 Ease of streaming