

1 *Reader's own answers.*

| 2 | Diagram | What does it show? | Why is it important? |
|---|---------|----------------------------------|---|
| | | A normal day in a normal office. | To see how much time we waste. |
| | | A sprint day. | To see how you can work better. |
| | | A sprint week. | To explain why you need five days. |
| | | The phases of a sketch solution. | It shows you how to move from a problem to a solution. |
| | | A heat map. | It shows you which ideas the team members think are the most interesting. |
| | | The Five-Act Interview. | It helps the customer to relax and lets us get some information about them. |

| 3a | Team member | Sprint jobs |
|----|---|---|
| | Decider, Money Expert, Marketing Expert, Customer Expert, Technology Expert, Design Expert, Facilitator | Maker, Stitcher, Writer, Collector, Interviewer |

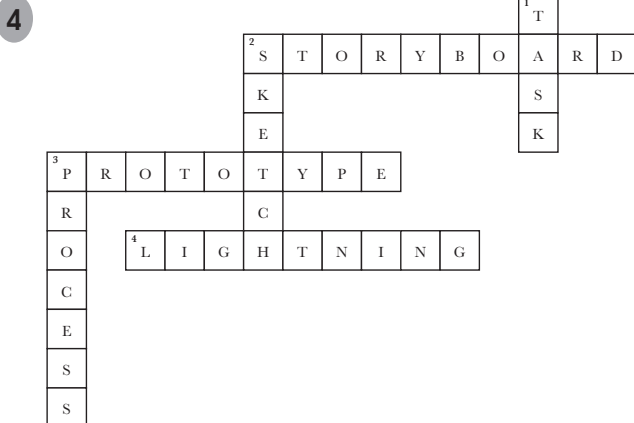
- 3b 1 Decider 2 Facilitator 3 Writer
4 Interviewer 5 Stitcher 6 Maker

5a *Reader's own answers.*

5b *Reader's own answers.*

3c *Reader's own answer.*

5c *Reader's own answers.*



5d *Reader's own answers.*